



**Utility
Revenue
Management
Company, Inc.**

November 2004

To Whom It May Concern:

We had a large Access database that needed approximately 17,100 accounts added to it with 6 fields each. This equated to more than 500,000 keystrokes. To make matters worse, we needed the data entered quickly.

We instructed Anne not to worry about accuracy since we needed the information ASAP; we would make the corrections as we worked with the data.

You can imagine our surprise when Anne brought in the project two days early, on budget, and with less than 1% error rate. In addition, she made recommendations concerning the database's design to improve its efficiency and stability.

Anne was a pleasure to work with and understood our concerns and instructions clearly and quickly. Her number is on our speed dial.

Sincerely,

Scott Rowold

Scott Rowold
Operations Manager